

# Mobile Manipulators for Assisted Living in Residential Settings

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**Abstract:** We describe a methodology for creating new technologies for assisted living in residential environments. The number of eldercare clients is expected to grow dramatically over the next decade as the baby boom generation approaches 65 years of age. The UMass/Smith ASSIST framework aims to alleviate the strain on centralized medical providers and community services as their clientele grow, reduce the delays in service, support independent living, and therefore, improve the quality of life for the up-coming elder population. We propose a closed loop methodology wherein innovative technical systems are field tested in assisted care facilities and analyzed by social scientists to create and refine residential systems for independent living. Our goal is to create technology that is embraced by clients, supports efficient delivery of support services, and facilitates social interactions with family and friends. We introduce a series of technologies that are currently under evaluation based on a distributed sensor network and a unique mobile manipulator (MM) concept. The mobile manipulator provides client services and serves as an embodied interface for remote service providers. As a result, a wide range of cost-effective eldercare applications can be devised, several of which are introduced in this paper. We illustrate tools for social interfaces, interfaces for community service and medical providers, and the capacity for autonomous assistance in the activities of daily living. These projects and others are being considered for field testing in the next cycle of ASSIST technology development.

**Keywords:** assistive robotics, distributed sensor-effector network, mobile manipulator

## 1 Introduction

“The United States is about to experience the greatest demographic change in its history. Most of this change will occur over the next 30 years, as 77 million baby boomers cease to work and pay payroll taxes and instead start to retire and collect benefits.” (Kotlikoff, Fehr, & Jokisch 2005)

The problems arising from this change in demographics include spiraling health care costs and shortages of trained nurses and doctors (Zarit & Zarit. 1998). The percentage of elders in the population will increase dramatically when the first segment of the baby boom cohort becomes 65 in 2011 (Hobbs & Stoops 2002). Institutional support for this population will become impossible and many of these elders will want to remain in their homes, but with aging comes higher rates of functional and cognitive deficits (Gist & Hetzel 2004) that, in many cases, result in limitations in at least one activity of daily living (Kassner 2006).

It is likely that technologies for residential and assisted living settings can help to relieve the inevitable stress on the medical infrastructure and to extend the period of time that elders can live independently. First and foremost, these technologies include assistance in the activ-

ities of daily living (ADL)—technologies that enhance safety and security, assist in daily medical compliance, and help with client calendars and daily chores such as household cleaning and grocery shopping. Second, elders are susceptible to isolation as they become less mobile (Pin *et al.* 2005; Michael *et al.* 1999). Devices that facilitate communication and social relationships between peers, families, and the surrounding community can help these clients remain connected socially. Third, a diminished capacity to travel independently means that more of this population must receive regular medical checkups in their homes by health care practitioners rather than in a centralized facility. The dearth of trained physicians and nurses can be compensated by technologies that enable “virtual” house calls. Technologies in the home that create an appropriate interface between the medical industry and the elderly client can help to make efficient use of the medical infrastructure and improve the frequency of care and oversight.

In this paper, we review developments in the research community that have considered these challenges and compare these efforts with our own. The ASSIST framework is introduced to provide an experimental environment for rapid development and testing of eldercare applications (including robotic assistants) in realistic scenarios. Preliminary findings from ASSIST have

already identified and suggested technologies that are both useful and practical, and most importantly are *desired* by the potential clientele. Based on these results, several areas have been identified as particularly ripe for future development. The array of new technology being developed within our program and prepared for field deployment is presented in Sections 3 and 4. The base technologies for these applications include an active sensor-effector network and a unique, new mobile manipulator device that can function as a personal assistant in human residential environments. Built on these are several applications designed to assist in the activities of daily living, facilitate social interactions with family and the surrounding community, and enhance interactions with medical providers. Finally, we will summarize the conclusions of the study and discuss some opportunities for future work.

## 2 Technology Development for Assisted Living

### 2.1 Related Work

Our effort is aimed at creating new concepts and applications for assistive robotic systems that respond to the needs of the client, that unburden an increasingly overtaxed health care infrastructure, that allow elderly clients to live independently for a longer period of time, that increase the frequency and quality of interactions with family and community, and that facilitate the efficient delivery of medical services.

There are a wide range of goals driving the development of robots for health-care, physical and cognitive assistance, and aids for daily living. Several sophisticated humanoid robots (e.g. Asimo and Qrio) have been demonstrated (Sakagami *et al.* 2002; Tanaka & Suzuki 2004) that may one day be applicable in service robotics applications. However, they do not yet possess the right combination of price point, functionality, and the capacity for delivering work that we believe is necessary. Other system concepts have focused much more exclusively on target functionalities. For example, the CMU Nursebot (Pollack *et al.* 2002), Pearl, was designed to interact with elders in assisted living facilities and nursing homes. The robot was deployed in field tests in the Longwood Retirement Community in Oakmont, PA. It reminded elders of planned activities on their calendars and would lead them to the activity if necessary. A robotic walker (Morris *et al.* 2003) was designed for the same project that offered mobility assistance while preserving the client's fine motor control using a haptic device. The research conducted on the Nursebot focused on autonomous navigation (Pollack *et al.* 2002), activity planning (Pollack 2002), cognitive prosthetics, and human-robot interfaces. Nursebot had an expressive head and a touch screen for client interac-



Figure 1: Pearl, the CMU Nursebot (courtesy, Carnegie Mellon Robotics Institute), is able to remind elders of their activities and lead them to the activity if necessary

tions. However, Nursebot is not able to interact with the environment manually and so it could not effect work on behalf of the client. Moreover, it could not function as the local embodiment of a remote service provider (family member, doctor or therapist). Our goal is to focus on just these kinds of services.

InTouch Health (<http://www.intouchhealth.com/>) markets its RP-7 robot as a support system to facilitate efficient interactions between doctors and patients. Originally developed for long-term care facilities, they have branched out into Emergency Departments, Intensive Care Units, and hospital rounds. They stand about 5 feet tall, have a touch screen for a head as shown in Figure 2, and can be driven by a remote doctor via a teleoperator interface. The added mobility is a significant enhancement over traditional teleconferencing technologies. In Emergency Departments, this promises to decrease the wait time for specialist emergencies, such as strokes, where time until diagnosis is a critical factor.

A similar robot named Pebbles serves a symmetrical role—rather than acting as a surrogate for the service provider, Pebbles embodies the client and takes them (virtually) to places they could not otherwise go (Williams *et al.* 1998).

Robot devices are often considered for therapeutic/rehabilitative functions. The vast majority of robotic rehabilitation work takes a hands-on approach where, for example, the robot aids the movement of a patient's limb during therapeutic exercises (Leifer 1981; Burgar *et al.* 2000). Mataric *et al.*, (Tapus & Mataric 2006; Tapus, Mataric, & Scassellati 2007) proposed a “hands-off” approach where the therapist robot assists the exercise of the patient via social interactions and encourage-



Figure 2: The InTouch RP-7 has been in long-term care facilities such as the Silverado Senior Living Aspen Park facility since 2003. There it is used for remote visits by high-level administrators and staff training mentors, or by corporate nurse consultants for patient examinations (Winner 2007)



Figure 3: Pebbles is a mobile teleconferencing application that attends school for disabled children—allowing them to maintain relationships with their peers. Pebbles includes a rudimentary manipulator for interacting with the teacher in a classroom setting.

ment. Several companion robots in the form of small animals such as a seal (Paro 2006), a cat (Heerink *et al.* 2006), or a huggable teddy bear (Stiehl *et al.* 2006) have been designed and used to demonstrate the therapeutic value of “pets” to reduce the client’s stress and depression.

The applications surveyed in this section have successfully demonstrated different aspects of assistive robots in therapeutic settings. They assist with physical therapy, provide social contexts for client interactions, and contribute to the efficient use of sparse human resources. However, each application is highly specialized functionally and employs special purpose interfaces. Moreover, there has not been a personal robot that can assist in generic manual tasks, in which motor function contributes to effective user/client interfaces, or that may act as the local embodiment of remote users with different goals, including family, community services, and medical services.

## 2.2 The ASSIST Framework

To spur the development of relevant technology, we argue that a closed-loop process in which innovative research is combined with assessment in the field is indispensable. Figure 4 illustrates the closed loop relationship between development, implementation, and testing as adopted in this project. Our goal is to engage computer science researchers, social scientists and gerontologists to evaluate how technology is adopted and its impact on well being and healthcare delivery for the elderly. The schematic diagram portrays a framework wherein: (1) scientists and engineers prototype technology, (2) candidate technology is field tested in residential care settings in the context of clients and remote service providers, and (3) social scientists assess the net effectiveness of technology and user satisfaction *in situ*, which in turn, drives new development. The goal is to construct a methodology for developing assistive robotic technologies grounded in the needs of the client and the requirements of family members, social workers, medical and community service providers. This is achieved by ongoing focus groups engaging clients, their families, and professional caregivers in evaluating the effectiveness of candidate technologies.

An important aspect of assistive technology in residential environments is the realization that all installations are different—technology delivered into the residential environment must adapt to special needs, lifestyles, preferences, residential geometry and environment. Moreover, these technologies must also facilitate interaction between the client, family, community, and medical providers (where interfaces are more standardized). This general structure is shown in Figure 5.

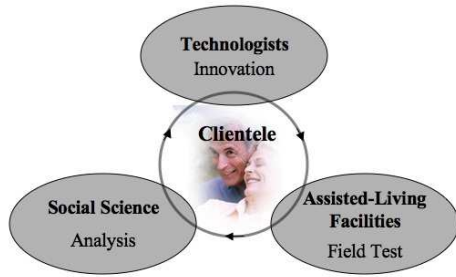


Figure 4: The closed-loop ASSIST methodology; innovation, field testing, analysis.

With the client at the center of the framework, we propose a conceptual architecture in which technological aids facilitate daily living and effect the interaction between client and remote services. An “active environment,” consisting of a distributed sensor network and a novel mobile manipulator implements these client services and provides assistance for independent living. It includes core services that track client activities, implement client interfaces, and provide physical and cognitive prosthetics. The objective is to improve quality of life while simultaneously reducing the strain on resources (human and otherwise) associated with community support services. We are ensuring that the intended recipients of the technology—elder-care clients themselves—are in the design loop, and that technological solutions are effective on a case-by-case basis. We refer to this development environment as the ASSIST *sandbox*—it provides a platform for technology developers, clients, service providers, families, and payers to “play” with new concepts in assistive robotics and residential healthcare delivery.

Project ASSIST is a multi-institutional and interdisciplinary research project that aims to explore how technology can best be shaped to support the needs of elderly clients and others in assisted living settings. Members of the research team include the University of Massachusetts Computer Science Department (computer vision, robotics, distributed sensor systems, human-computer interaction), the Smith College School for Social Work (social science and geriatric social work), local elder community centers in western Massachusetts, and the Veteran’s Administration (Connecticut Health Care System, West Haven campus). The project is similar in spirit and concept to the Create project (Czaja *et al.* 2002; Czaja & Sharit 2003; Rogers & Fisk 2004), for example, that combines computer and social sciences with the social work community. Projects such as these strive to understand the expected outcome of human-robot systems before large scale deployment of new technology.

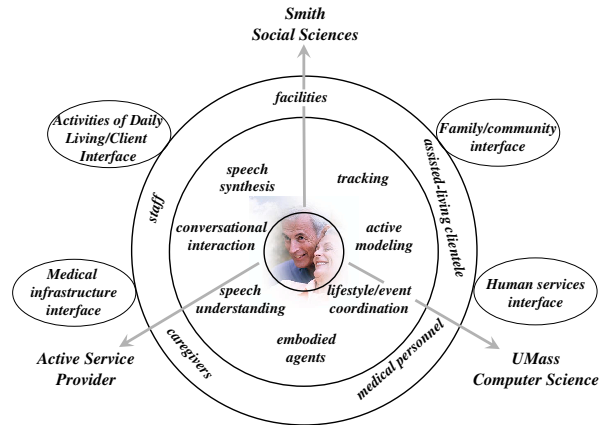


Figure 5: A multilayered architecture for creating and delivering appropriate, individualized support for independent living that facilitates client interaction with community institutions, social services, medical providers, and family.

### 2.3 Results from Previous ASSIST Studies

Project ASSIST has conducted four focus groups thus far, the results of which include several consistent recommendations regarding focus and delivery of first generation products. These include a fall detection system, a custom daily activity reminder system, and custom interfaces tailored specifically to elderly clientele for communicating with friends, family, and service providers. Focus groups engaged subjects that are (1) healthcare professionals, (2) elders of both genders covering a spectrum of ages, economic groups, and educational background, or (3) members of the elders’ families. Opinions were solicited from the group collectively as well as from individuals. Demonstration videos of potential applications were shown first during each focus group session. After each demonstration, respondents discussed cost, functionality, interface complexity, and the special-purpose versus general-purpose character of the component technologies. An example of this last issue concerned the detection of a fall event. Several inexpensive pendant devices that are worn around the neck are available on the market for communication in the event of a fall or other medical emergency. These devices must be worn to be effective and are special purpose in the sense that they perform a single function. In contrast, our implementation (Section 3.1.2) focused on modeling activities in a distributed sensor network. This approach can be used to support a variety of other functions in addition to the fall event. There are interesting cost/benefit questions that arise based on decisions like these that can only be addressed when integrated systems are evaluated in the

field for a variety of client populations. To our knowledge, this has yet to be done for the kinds of problems and application we are considering.

Our focus groups also revealed other preferences. The elder focus group participants were very enthusiastic about the use of video technology (e.g. the videophone), as they anticipate future impairment that overrides their own personal concerns about privacy. This finding is consistent with some other reports in the literature (Lachman & Andreoletti 2006). Elders also seemed less fearful about dealing with technology that they do not yet understand if they believe the technology will benefit them in some way (e.g. improve health care, support an independent lifestyle, or improve safety). They also appreciated access to the scientists and graduate students involved in the project and their willingness to answer questions and respond to concerns. This implies that our closed-loop methodology may improve both the early adoption of new technology by the target population and the technology itself. Preliminary conversations with focus group attendees in informal/open Q&A session included enthusiastic support for active agents in the form of small robots that could be deployed in the home. From these conversations, it appears important to expand services beyond the *detect-and-alert* model, to include effectors that perform work in the environment and that can interact with the user in a physical way. For example, a mobile manipulator that can take preemptive action to reduce the probability that the client will trip and fall by cleaning up clutter was viewed as an attractive option.

The constraints imposed by interfaces was a frequent issue. Elders will not and arguably should not spend a great deal of time in front of the computer, but should be encouraged to move around the house performing safe and healthy activities. Studies from Haigh (Haigh, Kiff, & Ho 2006) and Koester (Koester 2004) have shown that interactive speech interfaces can be confusing to some elders when they hear a voice in the room that is disembodied from any focal agent, suggesting that maybe a desktop interface could be advisable despite lifestyle issues. As result, we are exploring an alternative interface that involves a mobile robot serving in part as a “mobile communication kiosk” with an on-board touch screen that can follow a client around while he/she is engaged in other tasks. This would serve as an embodied interface for the distributed system, while providing flexible remote access to the range of client services offered. Again, cost and safety will determine whether this route is feasible.

### 3 Core ASSIST Technologies

This section focuses on descriptions of two of the more interesting of the core technologies comprising the AS-

SIST system. The distributed sensor array provides tracking and localization services, face detection and identification services for recognition of valid system users and other security concerns, activity modeling, and serves as the distributed “eyes” for the mobile manipulator. The second major core technology is a mobile manipulator that is both a physical prosthetic and an embodied interface. It serves as a cognitive focal point for the client and as a surrogate for remote service providers that is capable of natural language communication with anthropomorphic gestures and large scale movement. Moreover, it summarizes services in a distributed array of resources in a single voice that avoids the negative implications and disorientation that come with a disembodied voice. The ASSIST system represents a significant opportunity for facilitating interactions between the client, the distributed sensor/effector network, and remote services/family that exploits the innate ability of an embodied system to command and direct attention.

#### 3.1 Distributed Sensor Array

Sensor and actuator networks are gaining increasing attention in cross disciplinary research in robotics and networking due to promising real-world applications that include environmental monitoring (Martinez, Hart, & Ong 2004), robotic swarms (Kumar, Rus, & Singh 2004), agricultural management (Burrell, Brooke, & Beckwith 2004), habitat monitoring (Mainwaring *et al.* 2002), homeland security and transportation (Li *et al.* 2002), and eldercare (Noury *et al.* 2000).

To install a sensor network in a residential healthcare situation, the first challenge is to design a configuration geometry for independent sensors. A good design provides maximal coverage using minimal resources. This sensor configuration must be scheduled in a manner that serves the needs of other clients in a dynamic environment. These two design specifications depart significantly from the current emphasis on system level issues, such as communication (Ganesan *et al.* 2001), power consumption, miniaturization, scalability (Martinez, Hart, & Ong 2004), and security (Eschenauer & Gligor 2002). This section describes the ASSIST research aimed at developing practical and deployable sensor networks in residential healthcare applications. We have focused on services for localizing and tracking features in indoor environments.

**3.1.1 Localization Service** The ability to localize and track a subject with a distributed array of cameras depends directly on the geometry of the sensors involved. Badly configured sensors can be occluded or otherwise ill-conditioned for the kinds of queries required by the applications they must support. We have constructed a system in which observations by a cam-

era network are used to build models of the dynamics of human activities. Among other things, these models support the allocation of sensors to localize and track the motions of humans in their living space (Karupiah *et al.* 2005). Figure 6 illustrates our approach. The left panel shows an experimental floorplan within which 5 independent sensors are positioned.

Given a fixed stereo geometry, observational utility over areas of the environment can be determined offline in terms of two properties: (1) their binocular field of view (FOV); and (2) the expected precision of triangulation. The position, orientation, and FOV of a pair of cameras determine their binocular FOV (Figure 6(b)). We represent this region for a camera pair,  $R_{ij}$ , as a uniform probability density,  $\kappa_o$ , over  $\mathbf{p}$  (which are centers of discretized grid cells) as follows:

$$\kappa_o(\mathbf{p}, R_{ij}) = \begin{cases} \epsilon & \text{if } \mathbf{p} \text{ is within the overlap region} \\ 0 & \text{otherwise} \end{cases} \quad (1)$$

where  $\epsilon$  is  $1/A$  and  $A$  is the total area of the region of overlap. The camera pair,  $R_{ij}$ , is viable as long as  $\kappa_o(\mathbf{p}, R_{ij}) > 0$ .

We use the stereo localizability metric to evaluate the triangulation quality of different camera pairs. The localizability metric is defined to be the instantaneous uncertainty in the location of a subject. If  $B$  is the baseline between two cameras and  $\theta_1$  and  $\theta_2$  are the respective headings to the subject, the uncertainty Jacobian is given as follows:

$$J = \frac{B}{\sin^2(\theta_2 - \theta_1)} \begin{pmatrix} \cos \theta_2 \sin \theta_2 & -\cos \theta_1 \sin \theta_1 \\ \sin^2 \theta_2 & -\sin^2 \theta_1 \end{pmatrix} \quad (2)$$

The instantaneous localizability measure is  $\kappa_p(\mathbf{p}, R_{i,j}) = \sqrt{|JJ^T|}$ , where  $|\cdot|$ , is the determinant of a matrix (Karupiah *et al.* 2005). The lower this measure is, the higher the precision of localization. Depending on the cost associated with switching to a different pair, the current pair may continue to be used as long as the uncertainty is within acceptable limits. The metric  $\kappa_p$  for camera pair 0 and 1 is illustrated in Figure 6 (c).

The product of the FOV and localizability fields provides a quality measure based solely on the position of the subject.

$$\kappa(\mathbf{p}, R_{ij}) = \kappa_o(\mathbf{p}, R_{ij}) \cdot \kappa_p(\mathbf{p}, R_{ij}) \quad (3)$$

Figure 6 (d) shows this composition.

The allocation of sensors to track the *motion* of a human subject can be influenced by the observed velocity of the subject as well as the position of the sensors. We use kernel density estimation to model the activity density.

The probability of observing motion (or activity) at a grid location  $\mathbf{p}$  using a resource  $R_{ij}$  is given by

$$\xi_{ij}(\mathbf{p}) \propto \sum_{k=1}^{N_{ij}} K_h(\mathbf{p} - \mathbf{p}_k) \quad (4)$$

where  $\mathbf{p}_k$  are the locations where motion was observed,  $N_{ij}$  is the total number of observations made by  $R_{ij}$  and  $K_h(\cdot)$  is a suitable kernel function with a bandwidth parameter  $h$ . The overall probability of observing motion at a grid location from all resources is given by

$$\xi(\mathbf{p}) = \sum_{j=1}^N K_h(\mathbf{p} - \mathbf{p}_j) \quad (5)$$

where  $N = \sum_i N_i$  is the total number of observations made. Finally, we can compute the activity weighted static quality of a sensor pair:

$$\begin{aligned} \nu(\mathbf{p}, R_{ij}) &= \Pr(\mathbf{p}|R_{ij}) \cdot \kappa(\mathbf{p}, R_{ij}) \\ &= \frac{\xi_{ij}(\mathbf{p})}{\xi(\mathbf{p})} \cdot \kappa(\mathbf{p}, R_{ij}). \end{aligned} \quad (6)$$

Note that, if  $\mathbf{p}$  is in the invalid region of the cameras in  $R_{ij}$  as determined by the offline utility measure  $\kappa$ , then  $\nu(\mathbf{p}, R_{ij})$  is zero.

The kernel function describing the quality of a sensor pair at position  $\mathbf{p}$  provides an estimate over a neighborhood of support near  $\mathbf{p}$ . An anisotropic kernel function is chosen that is dilated in the direction of subject velocity. For each  $\mathbf{p}$ , we compute the mean  $\vec{V}(\mathbf{p})$  over all motion vectors passing through that node in the grid. A uniform kernel  $K_h$  is scaled and aligned with  $\vec{V}$  to weight the quality of neighboring positions in these directions more heavily. In this way, estimates of quality used for sensor allocation respect exemplary *activities* in the environment. Figure 6 (e) illustrates the activity weighted quality estimate for camera pair  $R_{01}$ .

Thus, for every observed subject position and velocity, we can estimate the camera pair with maximum current *and* future utility:

$$R^*(\mathbf{p}, \vec{V}) = \arg \max_{R_{ij}} \nu(\mathbf{p}, R_{ij}) \quad (7)$$

Residential health care environments and clientele can vary significantly. Sensor networks applied to these applications must be able to accommodate this variation and maximize the quality of information gathered. Quality depends in part on stationary features of the camera and environmental geometry. It also depends on client activities over extended periods of time. We have developed a technique for modeling routinely occurring events and scoring sensor allocation strategies based on the “cost” of tracking in different regions of the room.



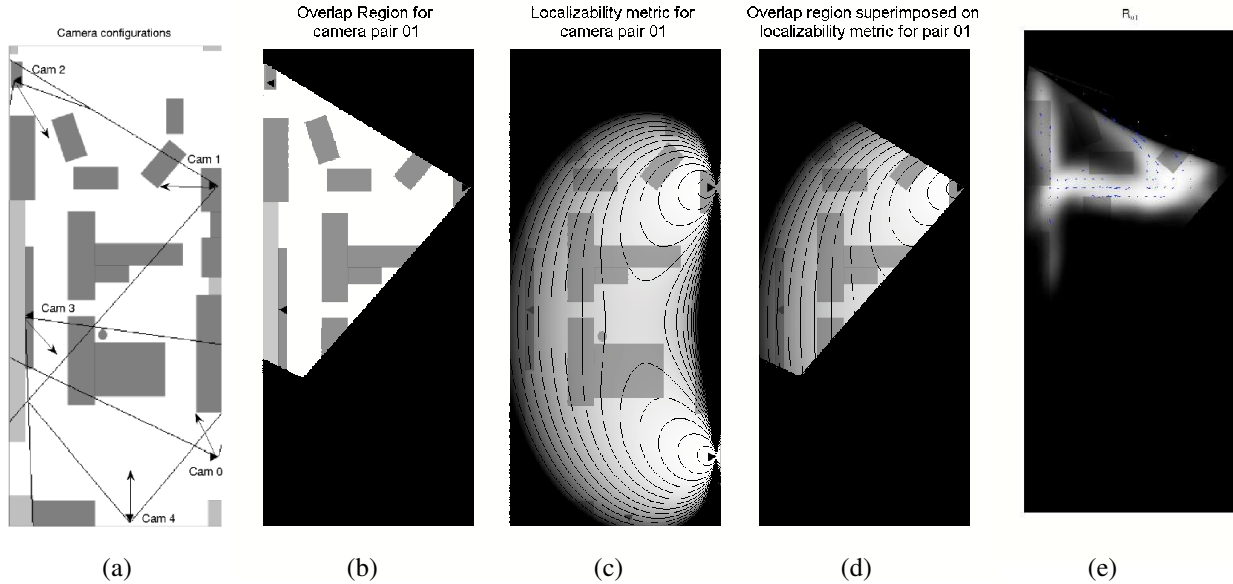


Figure 6: Abstractions of floorspace for localization and tracking: (a) the floorplan and the placement of cameras; (b) the overlapping binocular FOV for camera pair 01; (c) the binocular localizability metric; (d) the FOV *masked* localizability metric; (e) the anisotropic weighted activity density that reflects observed velocity.

**3.1.2 Activity Modeling** *Activities* are characteristic temporal patterns in observations extracted from the caregiver environment through the distributed sensor network. They can include visual, auditory, and haptic feedback as well as events generated by feedback control processes. All such events can be treated uniformly using robust supervised learning techniques involving Hidden Markov Models (HMMs) (Nair & Clark 2002; Osentoski, Manfredi, & Mahadevan 2004; Duong *et al.* 2005). HMMs are used for modeling generative sequences which can be characterized by an underlying process generating an observable sequence. In order to detect a particular class of activity, e.g. walking, sitting, falling, etc., time-series training data must be collected for each class. The EM algorithm (Dempster, Laird, & Rubin 1977) is then used for finding the maximum-likelihood estimate of the parameters ( $\lambda$ ) of the model, given a set of observable feature vectors,  $O$ .

$$\lambda^* = \operatorname{argmax}_{\lambda} p(O|\lambda) \quad (8)$$

The HMM-based maximum likelihood procedure can also be used to recognize multiple ( $> 2$ ) classes of activities, e.g. walking vs. sitting vs. lying down vs. falling. The effectiveness of this technique depends largely on how similar one class of activity is to the next.

In addition to modeling specific classes of activity, an HMM can also model the usual patterns of activity in a particular environment. This is done simply by taking a representative sample of normal activities and using them to train a single HMM. This HMM can be used

to determine the likelihood of any activity occurring in a given location under normal circumstances. In the following section, this technique will be employed to detect when a potentially hazardous obstacle has been placed in a commonly trafficked area. Details of the method can be found in (Williams *et al.* 2006).

## 3.2 Embodied Mobile Manipulator

An important feature of our distributed sensor/effector network is an integrated mobile manipulator that can move about the residential environment and perform manual tasks. This platform carries a web cam, a microphone, a speech synthesizer, and a touch sensitive LCD display to act as a mobile and teleoperable interface. As such, it becomes a cognitive focal point for the client and a surrogate for remote service providers capable of gesture, motion, and verbal communication. Figure 7 illustrates most of these features in the uBot-4 mobile manipulator.

Even though the uBot-4 was designed primarily for research, design specifications make it a useful prototype mobile manipulator for many residential assistive applications.

**Mobility** - The uBot-4 is a small and lightweight dynamically balancing mobile manipulator. Mobility is provided by two wheels in a differential drive configuration. While legged robots may be capable of addressing more types of terrain in principle, legs intro-

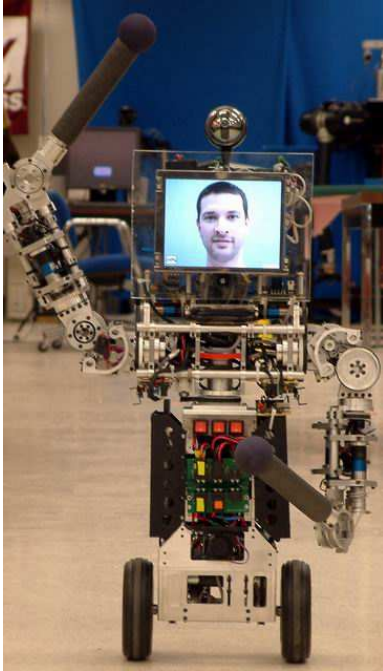


Figure 7: The UMass uBot-4 is designed to be a surrogate for an array of remote service providers and to be capable of autonomous client services.

duce much greater cost and complexity. A wheeled robot can traverse almost any terrain that is accessible to an ambulatory client with a moderate degree of disability. It will use elevators instead of stairs, but has no problem with different types of flooring and doorway thresholds.

**Manipulation** - The uBot-4 has two four degree of freedom arms and a rotating trunk. Each arm is roughly 0.5 meters in length and the bimanual workspace contains a significant portion of the ground plane. The arms are strong enough to brace when the platform is destabilized and to do a pushup to return a vertical posture from the prone position if it should fall down.

**Safety** - The uBot-4's small size and relatively low mass decreases the energy released by unplanned "bumps" and reduces the probability of damage to itself, the client, or the environment. These trade-offs mean that it will not initially be able to reach the kitchen cabinets, however, safety concerns for this prototype were considered paramount. One implication of the choice to realize a dynamically balancing robot is that the longitudinal impedance of the platform is governed by the impedance of an inverted pendulum. Careful planning, in the form of postural control, can turn the compensated inverted pendulum from a low impedance device into a forceful and relatively stiff device.

**Cost** - These kind of devices must be tested and proven

successful before they will enjoy the economies generated by manufacturing volume. For research prototypes, it is important that they do not require a great deal of capital investment to get answers. More economical platforms will support more researchers to study the important issues that must be resolved. Moreover, reducing the cost lowers the barriers to early adopters from which a great deal of useful information can be gathered.

**Performance** - The robot should perform work on a time scale comparable to human performance. The uBot-4 can raise its outstretched arm with a load of about 1 kg, it can translate on a flat floor at approximately 3 mph, and has a hierarchical control architecture so that it can respond quickly to environmental stimuli. Despite its small size and low cost, the uBot-4 has the potential to perform many dexterous tasks. Figure 8 shows the current version performing shoveling, stacking, pushing and throwing tasks. For residential health care applications, we predict that the vast majority of initial behavior will require acquiring objects, transporting, and then placing them in a new location—the so-called "pick-and-place" tasks. This is demonstrated in Figure 8 by bucket stacking, pushing, drawer pushing, and plowing.

Dynamically stable robots are well suited to human scale environments because they maintain postural stability, even given a small footprint. Active stabilization becomes easier as the robot (and thus the center of mass) becomes taller. Active postural control can also be used to generate greater pushing and pulling forces than are possible on an equivalent statically stable platform (Thibodeau, Deegan, & Grupen 2006).

## 4 Applications

The following are conceptual examples of innovative applications made possible by the introduction of a general purpose mobile manipulator designed for in-home environments, and the rest of the core technologies described in the previous section.

### 4.1 Community Services Interfaces: Emergency Service

Falls are the leading cause of injury-related visits to emergency departments in the United States and the primary cause of accidental deaths in persons over the age of 65 years (Fuller 2000). The statistics are frightening. More than one third of persons 65 years of age or older fall each year; in half of such cases the falls are recurrent (Tinetti 2003) and 60% occur at home. Furthermore, 95% of hip fractures are caused by falls, 40% of those hospitalized for hip fracture do not return to independent living, and 20% will die within a year (LifeLine





Figure 8: The uBot-4 performing plowing, stacking, pushing, and throwing tasks.

2006). Therefore, it is a major concern for elders who are at risk for losing the ability to maintain independent living.

Fall detection in this work is accomplished by modeling activities using Hidden Markov Models (HMMs) (Rabiner 1989) and the tracking features provided by the distributed camera array (Section 3.1). Training data for a “fall” activity is collected by having a person perform several different common actions such as walking and sitting, along with simulated falls in view of each camera. Position, velocity, and size information is provided by the localization service at each video frame to create a sequence of feature points for each instance of an action. Two HMMs are trained using this data and the EM algorithm (Dempster, Laird, & Rubin 1977). One HMM is trained on the non-fall activities, and the other just on falls. When a new activity sequence is observed by the sensor array, it is evaluated under each of the two HMMs and classified as fall or no-fall based on the HMM that yields the maximum log likelihood for this sequence. The system constantly monitors a person’s current activity for evidence of a fall, and can dispatch an alert if one is detected.

**4.1.1 Fall Event: Responsive Client Receives a Virtual House Call** According to the National Institute of Neurological Disorders and Stroke, about 700,000 people have strokes each year. A simple diagnostic procedure can help to rule out stroke and if applied rapidly after a suspicious event, can make the difference between full recovery and debilitating and permanent brain trauma (Stroke-Association 2004). A simple diagnostic test involves asking the subject to smile (exercising facial motor systems), to raise both arms (exercising areas of the brain associated with gross motor functions), and speaking a simple sentence (to engage linguistic centers).

If the subject fails to respond to any of these requests, prompt intervention can make all the difference. Figure 9 presents the case when a client has fallen and is responsive. In this situation, the uBot and the sensor array initialize a virtual house call where the client, for

example, undergoes such a diagnostic examination. The uBot is shown demonstrating an arm movement to the client under the direction of a remote doctor. The potential to act immediately even if the event occurs without other human observers is a potentially life-saving feature. Moreover, this intervention is a significantly more efficient use of the medical infrastructure than the alternative of making an appointment several days later and then examining a client who may be undiagnosable by then or for whom the damage is already done.

**4.1.2 Fall Event: Unresponsive Client** Suppose that our hypothetical client has fallen and is unresponsive. We have prototyped an application in which the fall event triggers an automated attempt to rouse the client, places phone calls to emergency contacts (family member, emergency medical technician, or a 911 operator), and summons an ambulance. The uBot could respond either as a device that is teleoperated by an emergency contact, or autonomously if teleoperation is not available. Figure 10 illustrates the uBot approaching the client and applying a digital stethoscope for the purpose of providing the emergency medical technician enroute with telemetry that may aid the treatment of the subject.

Performing remote physical diagnosis, triage, or ruling out false alarms are all possible if the distributed sensor network includes a mobile manipulator such as this. A variety of instrumentation can be on hand depending on the needs of the client. Again improved response times, and minimal impact of medical service providers are the key performance criteria with which to judge the effectiveness and impact of this class of technologies.

## 4.2 Autonomous Assistance in Daily Living: Fall Prevention

In the previous scenarios, the uBot is controlled by a remote operator. As part of the distributed sensor-effector network, the uBot is also capable of acting autonomously as demonstrated in the following example.

A person’s environment can contain risk factors that in-

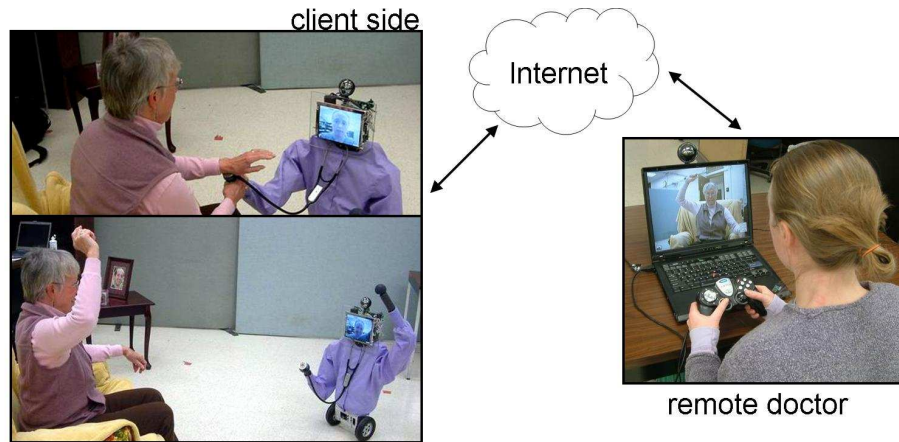


Figure 9: A three-question stroke diagnosis through video phone with motor tasks that are demonstrated by the uBot. Heart rate and respiration telemetry is also relayed to the doctor.

crease the chance that a fall will occur. A common example is an object that unexpectedly ends up on the floor in a high traffic area, creating a tripping hazard. The risk that such objects pose can be eliminated by detecting and removing them before an accidental fall takes place. To our knowledge, no assistive technology has been demonstrated that can proactively decrease the probability of falling. However, in our framework, this application becomes possible since an embodied agent in the form of a mobile manipulator is considered as part of the distributed sensor-effector network.

Heavily trafficked areas in an environment can be determined using the HMM-based activity modelling approach described in Section 3.1.2. The floor plan view on the top left of Figure 11 shows high traffic areas in the hypothetical eldercare facility. The distributed array of camera sensors continuously monitors these regions for activity. Activities here are defined as *noticeable* temporal changes in the image obtained from the camera network. Such an event can however be triggered by human movement, changes in lighting conditions as well as the appearance of other possible objects in these trafficked areas. Hence, further image processing is done on the occurrence of such an event to determine if the *object* is in fact an obstacle. Two of these camera sensors then collaborate to localize this object. This global position acts as a goal to a Harmonic path planner (Connolly, Burns, & Weiss 1990) for a mobile manipulator. This can be seen in second row of Figure 11 where the dropping of a box by a delivery person in an active client region causes the sensor array to compute a path planner to move the obstacle away. The mobile manipulator is then guided autonomously by these camera sensors by providing motor commands to move the robot towards the object and noting the change. The cameras update the global position of the robot at every time step and feed this into the planner to obtain updated

motor commands. This is shown in the third row of figures where the left image corresponds to the manipulator's estimated position in the planner and the right image corresponds to the actual position. When the manipulator determines that it is in contact with the object, it starts applying force to the object in order to push it away from the region of high activity, as is shown in the last row of Figure 11.

### 4.3 Family-Client Interfaces for Social Interaction: The Televisit

Isolation often leads to depression. Thus enhancing the ability to communicate is an effective way to improve the general well-being of an elder. The introduction of a mobile manipulator embedded with the capability to relay communication between the elder and the outside world brings much more flexibility to the application. The elder can now interact with an embodiment of the remote family member, rather than just listening to their voices over the phone. Authorized friends and family can now move about the residence and interact with the client-side environment. This enables the family member to maintain a presence in the assisted care facility—elders and family members can engage in joint tasks that are more fruitful and enjoyable than stationary visual and auditory interfaces.

Figure 12 presents an example in which a client hosts a visit and gives a guided tour of the facility to a remote friend that teleoperates the uBot. The client can lead the robot, point at objects, etc. During such visits, the uBot may actually perform physical work such as picking up objects from the floor or doing other chores with the client or independently. We hope to create a social experience for the senior, and to make the virtual visit experience fun for the remote family member, like

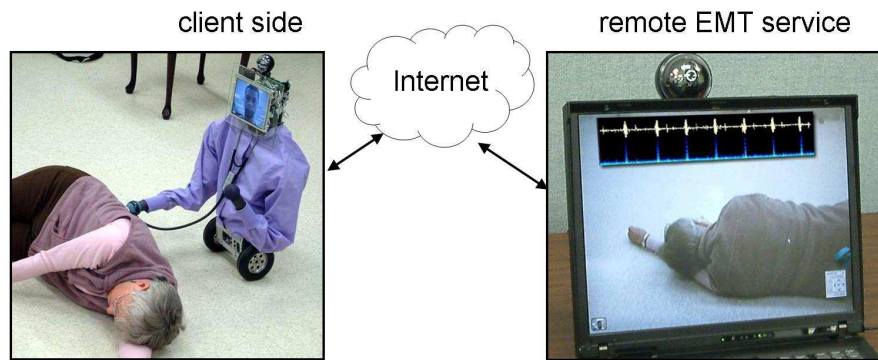


Figure 10: A fall is detected, the system enables access of an EMT. Using the uBot, the EMT can attempt to rouse the client, or in this case, apply a digital stethoscope, which relays heart rate and respiration telemetry to responders.



Figure 13: The next generation uBot-5 shares its predecessors' humanoid form factor, ability to do work, favorable impedance characteristics, and playful "toddler" stature in order to facilitate social interactions

a gaming experience. In principle, some clients can use the uBot in this manner as well, to go places where their disabilities may not permit them to go otherwise. We intend to test to what extent we can meet these goals with our latest generation in the uBot series shown in figure 13. This new robot is stronger than its predecessors and is the target for new and improved implementations of healthcare technologies in residential settings.

## 5 Conclusion

We have presented a general purpose mobile manipulator as part of a distributed sensor-effector network for

applications in assistive living. In particular, the mobile manipulator adds new dimensions in our application design due to enhanced mobility, improved physical presence, and the ability to perform work. As a result, a wide range of cost-effective eldercare solutions can be devised, several of which are introduced in this paper. Qualitatively, these demonstrations show promising results in improving family-client interfaces for social interaction, interfaces to community services and medical providers, and autonomous assistance in daily living. The overall closed-loop developmental framework (ASSIST) that enables continual interaction between technological innovators, service industries, social workers, and the elderly clientele, is also presented. The quantitative assessment of the marginal impact of these new technological innovations in the lives of real clients, is the next step in our development cycle.

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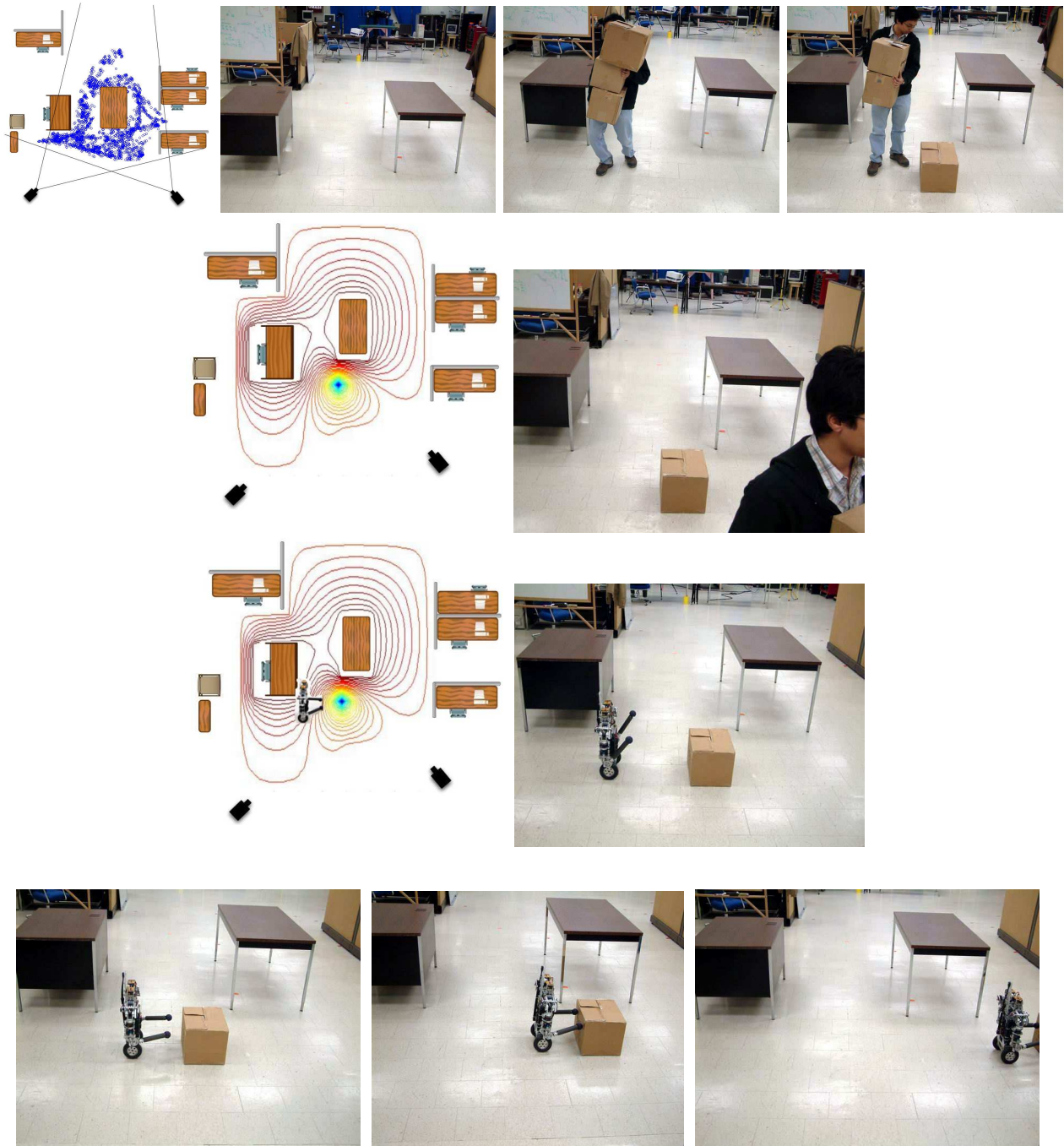


Figure 11: A delivery person drops a box in an active client corridor in a residential eldercare facility. The box is automatically detected since an unusual object appears in a high traffic pathway (the left-most image of the first row). A plan for removing the obstruction is constructed (left image in the second row), and the ASSIST mobile manipulator pushes the package out of the activity corridor.

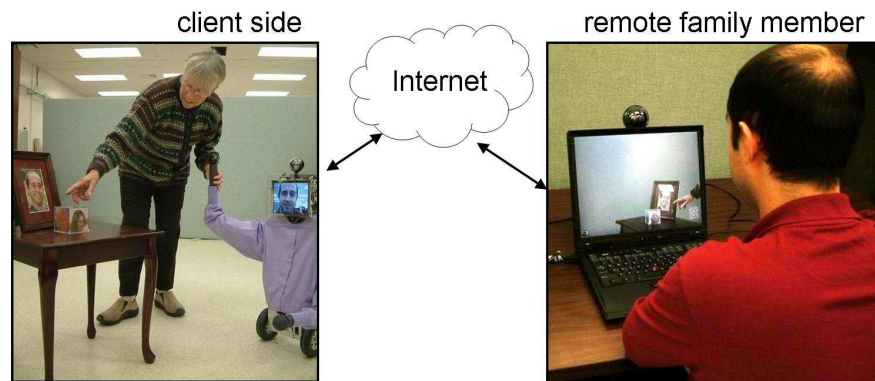


Figure 12: A client gives a tour of the assisted care facility. The visitor and the host share a videophone conversation while interacting and moving about the facility.

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